



QUARTER 4, 2019 PERFORMANCE

20th February 2020

AGENDA

- **01** Q4 Key Highlights
- **02** Q4 Business review
- **03** Other highlights
- 04 Q4 Financial performance

01

Q4 Key Highlights

Q4 highlights



Industry volume
-10%
vs SPLY

(+8% vs Q3'19)

Market share 54.4%
-1.8ppt vs SPLY

(-0.7ppt vs Q3'19)

Illegal trade 68%

(FMC & vaping)

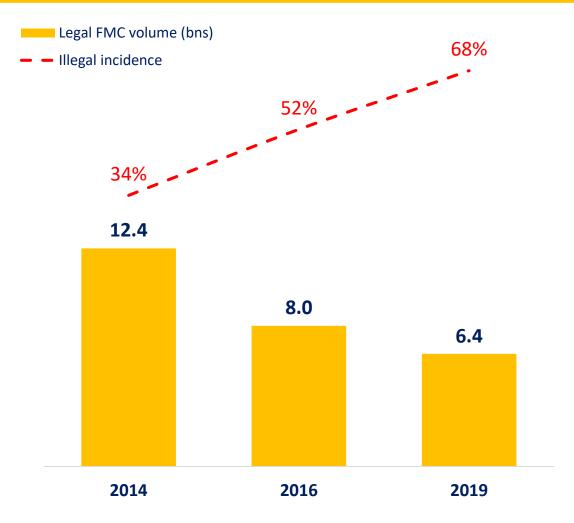
Cost base initiatives
-18%
vs SPLY

BAT share price

All time low

Profit from operations
-25%
vs SPLY

The reality - Market will continue to erode value without structural interventions



- Legal Industry volume halved post 2015 shock excise increase
- Illicit doubled in 5 years
- Estimated RM25bn government revenue loss since 2015

Share price performance impacted

Share movement since GE18



Share price decline reflects the confidence on Government's resolve to address illicit trade

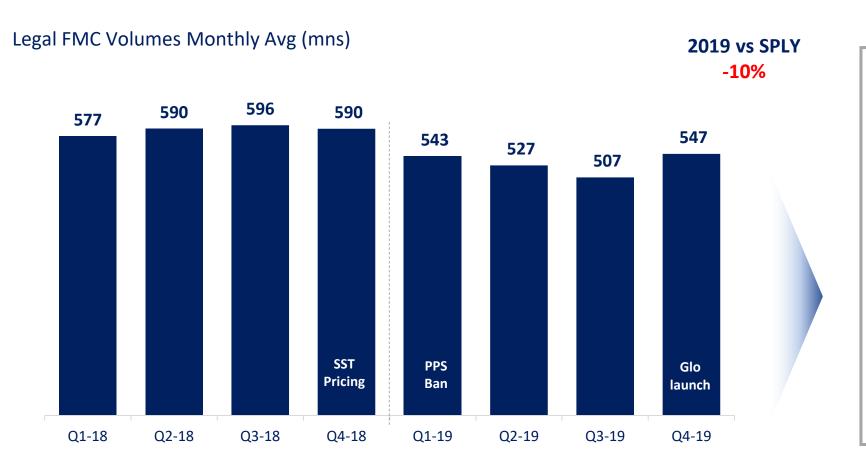
External factors severely impacting investors confidence

- 2014 : Market capitalization RM20 billion -> 2020 RM3billion
- 2017 : Removed from FBMKLCI
- 2020 : removed from MSCI Global Standard Index

02

Q4 Business Review

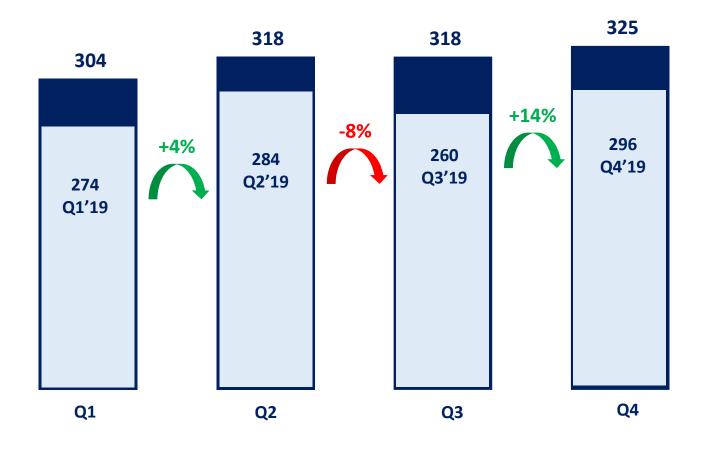
Legal industry continued to contract, structural breakthrough in external environment is critical





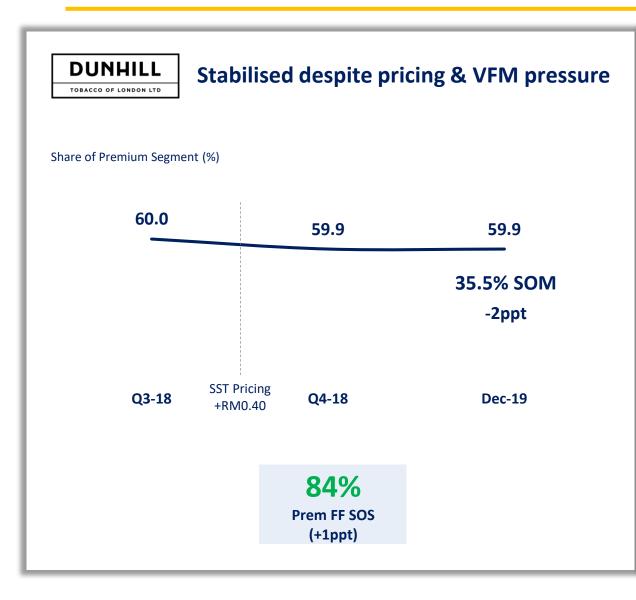
Q4 volume growth at the back of Rothmans performance

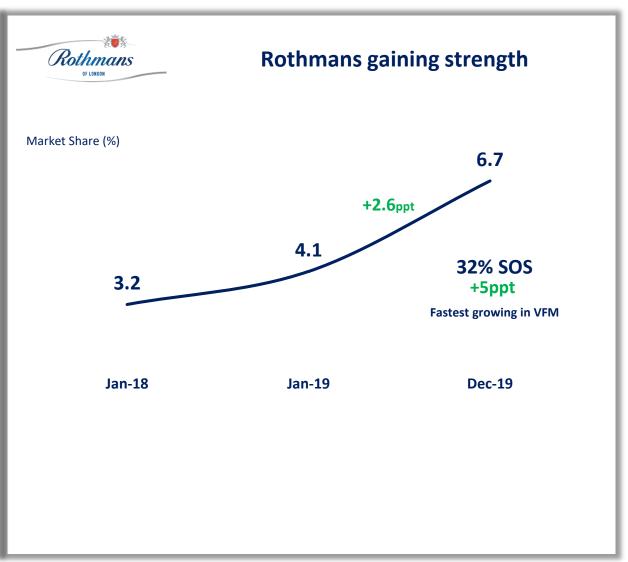




BAT Volumes Monthly Avg (mns)
YTD'19 vs SPLY
-12%

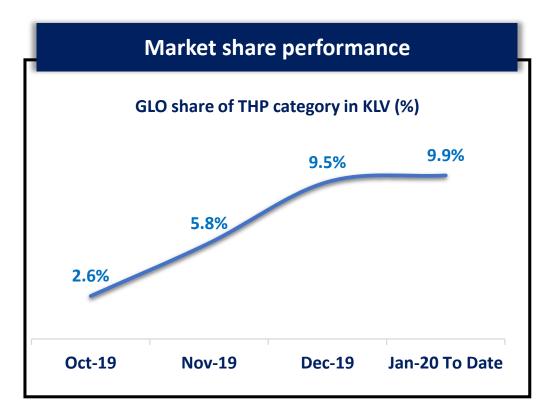
Dunhill holding in premium whilst Rothmans delivering strong performance





1 Quarter of Glo performance - category growth suppressed





03

Other highlights

Transformation and strength of BATM being recognised

High corporate governance standard







Exemplary safety and health standards at workplace







Investment in talent getting reward





42% vs. industry 28% Female diversity













GOLD winner must be 3 years no Loss Time Injury (LTI)



5 Awards

Other updates

Social engagement, empowerment & development

Social impact





Food aid programme : 52 families in Bangi benefited

Education



23 higher education students from B40

Empowerment



Contribution to charity fundraising

Environment



Donated 180 digital assets to be recycled and refurbished to be used by underprivileged communities

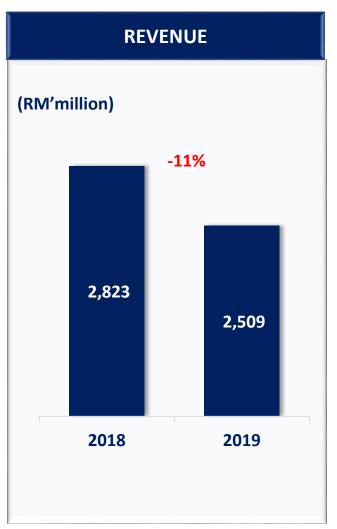
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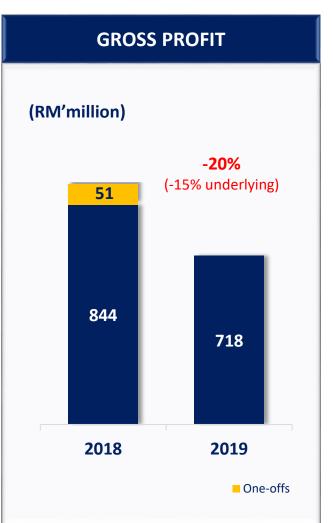
Q4 Financial performance

Key financial highlights

	Q4'19	vs preceding quarter	2019 vs SPLY
LEGAL INDUSTRY VOL	1,641 mils	+8%	-10%
VOLUME	887 mils	+14%	-12%
REVENUE	RM662 mil	+13%	-11%
GROSS PROFIT	RM192 mil	+19%	-20%
OPERATING EXPENSES (underlying)	RM 39 mil	-22%	-18%
PROFIT FROM OPERATIONS	RM138 mil	+23%	-25%

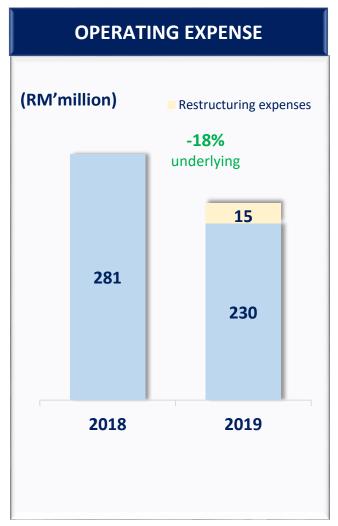
Revenue and gross profit impacted due to market contraction and one-off benefit in 2018





One-offs impacting 2018 gross profit of 5ppt is mainly due to GST removal one-off benefit

Protecting profit from operations with cost initiatives





Aggressive cost base in protecting shareholder's value:

- Rationalizing investments
- Optimizing expenses

Restructuring expenses RM15 million:

 Headcount reduction of ~20% in Q4'19 and first half of 2020

Dividend payout

- Dividend per share of <u>RM1.18</u> for 2019
- Dividend payout as follow:

Payout month	Dividend per share	Interim dividend
Jun 2019	RM 0.30	First
Aug 2019	RM 0.26	Second
Nov 2019	RM 0.29	Third
Mar 2020	RM 0.33	Fourth
Total	RM 1.18	

■ Payout Ratio Q4: 97%

Payout Ratio FY (est.): 98%

2020: "The Real Deal"

Move the government for action



- Establish demand solution
- Intensify enforcement across all ministries

Drive commercial growth within legal segment

Drive share growth in FMC

Opportunity for new revenue pool

Regulate vaping

Stabilise and energise new organizational model



Faster, simpler, stronger organisation

New Managing Director - Jonathan Reed from 1 March 2020



Officially appointed as Director of BAT Malaysia Board on 20th February 2020

Jonathan will officially take office as new MD of BAT Malaysia effective 1st March 2020

23 Years prior experience, including:

- 2018-2019: Marketing Director BAT Middle East & South Asia Area
- 2016-2018: General Manager BAT Australasia South Pacific
- 2012-2016: Head of Marketing BAT Indonesia